

L Number	Hits	Search Text	DB	Time stamp
-	3	((("6002855") or ("5847971") or ("6083267"))).PN.	USPAT; US-PGPUB	2003/02/14 21:11
-	9	("4539585"   "5440479"   "5444836"   "5495568"   "5515268"   "5724522"   "5930769"   "5974400"   "5983201").PN.	USPAT	2003/02/21 16:56
-	19	5440479.URPN.	USPAT	2003/02/15 17:28
-	205	703/1.ccor.	USPAT; US-PGPUB	2003/02/19 16:08
-	1	("5038294").PN.	USPAT; US-PGPUB	2003/02/15 17:37
-	1	"561564"	EPO	2003/02/15 17:39
-	1	("5388188").PN.	USPAT; US-PGPUB	2003/02/19 15:58
-	1	"5208768".PN.	USPAT	2003/02/19 15:59
-	2	5388188.URPN.	USPAT	2003/02/19 15:59
-	200	703/6.ccor.	USPAT; US-PGPUB	2003/02/19 16:08
-	39	("3688676"   "3690242"   "3796129"   "3902182"   "3923370"   "4149246"   "4261012"   "4418993"   "4472037"   "4523226"   "4538353"   "4562463"   "4583117"   "4598376"   "4604807"   "4635367"   "4670781"   "4730260"   "4731743"   "4792850"   "4845641"   "4846577"   "4871256"   "4884876"   "4885844"   "4912663"   "4967268"   "5023904"   "5060171"   "5063441"   "5130794"   "5163006"   "5163007"   "5189663"   "5195030"   "5206804"   "5216594"   "5216817"   "5280570").PN.	USPAT	2003/02/19 16:30
-	22	5515268.URPN.	USPAT	2003/02/19 17:21
-	68	705/26.ccor. and watch	USPAT; US-PGPUB	2003/02/19 17:25
-	137	watch adj design	USPAT; US-PGPUB	2003/02/23 20:51
-	417	mail-order	USPAT; US-PGPUB	2003/02/23 15:37
-	21	5255207.URPN.	USPAT	2003/02/19 18:30
-	48	build-to-order	USPAT	2003/02/19 18:31
-	6	("4984155"   "5003472"   "5544040"   "5570292"   "5665951"   "5808894").PN.	USPAT	2003/02/19 19:49
-	6	5570292.URPN.	USPAT	2003/02/19 19:58
-	23	("3391392"   "3693168"   "4058849"   "4149246"   "4654805"   "4656603"   "4845651"   "4873643"   "4885694"   "4916624"   "4918611"   "4928252"   "4939666"   "4949280"   "4970658"   "4972318"   "5091869"   "5099740"   "5117366"   "5121334"   "5140530"   "5150304"   "5501888").PN.	USPAT	2003/02/19 20:01
-	15	("4591983"   "4875162"   "4964060"   "5019992"   "5033014"   "5109337"   "5165015"   "5201046"   "5216612"   "5255207"   "5260866"   "5321620"   "5617514"   "5630025"   "5675752").PN.	USPAT	2003/02/19 20:13
-	1131	705/26.ccor.	USPAT; US-PGPUB	2003/02/19 20:29
-	15	("3047966"   "3729839"   "4539585"   "4730260"   "4845636"   "4845641"   "4852184"   "4958280"   "4991005"   "5060171"   "5206804"   "5280570"   "5515268"   "5592248"   "5598223").PN.	USPAT	2003/02/21 16:55
-	13	700/157.ccor.	USPAT; US-PGPUB	2003/02/21 17:01
-	4	(watch adj design) and software	USPAT; US-PGPUB	2003/02/23 15:44
-	1	(watch adj design) with select	USPAT; US-PGPUB	2003/02/23 16:28
-	10	(watch adj design) and (choose choice)	USPAT; US-PGPUB	2003/02/23 15:46

-	20	(watch adj design) and select	USPAT; US-PGPUB	2003/02/23 16:46
-	16	(acquire check) with (situation status)	USPAT; US-PGPUB	2003/02/23 17:23
-	85	near5 production check adj (order near2 status)	USPAT; US-PGPUB	2003/02/23 17:25
-	13	(check adj (order near2 status)) and	USPAT; US-PGPUB	2003/02/23 17:26
-	93	@ad<19961008 (watch adj design) and @ad<=19961008	USPAT; US-PGPUB	2003/02/23 21:19
-	1	("d359915").PN.	USPAT; US-PGPUB	2003/02/23 21:21
-	1	("d363030").PN.	USPAT; US-PGPUB	2003/02/23 21:27
-	7	("D069576"   "D071372"   "D079675"   "D248224"   "D263378"   "D342454"   "D350702").PN.	USPAT	2003/02/23 21:21
-	5	D350702.URPN.	USPAT	2003/02/23 21:22
-	7	("D001870"   "D077005"   "D101076"   "D111530"   "D151301"   "D163860"   "D202061").PN.	USPAT	2003/02/23 21:25
-	5	D350702.URPN.	USPAT	2003/02/23 21:25
-	685	D10/32.ccor.	USPAT; US-PGPUB	2003/02/23 21:28
-	336	D10/32.ccor. and @ad<=19961008	USPAT; US-PGPUB	2003/02/23 21:28

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OCEANS , Volume: 18 , Sep 1986

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Automatic Control, IEEE Transactions on , Volume: 34 Issue: 3 , Mar 1989

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[Prev Page](#) 1 2 3 [Next Page](#)

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Dan Jong Kim , Bongsoon Cho , H. Raghav Rao  
**Proceedings of the twenty first international conference on Information systems** December 2000
- 2** An emerging model of Web site design for marketing 87%

Jonathan W. Palmer , David A. Griffith  
**Communications of the ACM** March 1998  
 Volume 41 Issue 3
- 3** Student posters: The effects of time delay in electronic commerce 82%

Danny SL Chow  
**Conference extended abstracts on Human factors in computer systems** March 2001  
 An experiment is conducted to ascertain the effects of time delay on consumer behaviour in the context of electronic commerce (e-commerce). Our experiment has found that sequences of delays cause annoyance amongst the subjects. There is little to suggest that psychological adaptation to the time delay may exist. Patterns of delay -- such as increasing and decreasing downloading speeds -- also matters when a subject evaluates an e-commerce shopping experience.
- 4** Rethinking the design of the Internet: the end-to-end arguments vs. the brave new world 82%

Marjory S. Blumenthal , David D. Clark  
**ACM Transactions on Internet Technology (TOIT)** August 2001  
 Volume 1 Issue 1  
 This article looks at the Internet and the changing set of requirements for the Internet as it becomes more commercial, more oriented toward the consumer, and used for a wider set of purposes. We discuss a set of principles that have guided the design of the Internet, called the end-to-end arguments, and we conclude that there is a risk that the range of new requirements now emerging could have the consequence of compromising the Internet's original design principles. Were ...
- 5** Balancing internet marketing needs with consumer concerns: a property rights framework 80%

E. Rose  
**ACM SIGCAS Computers and Society** March 2001  
 Volume 31 Issue 1  
 Innovations in web technologies, data warehousing and data mining enable Internet marketers to collect, process and analyze personal data gathered from web users browsing and online purchase habits on a much greater scale as it is now quicker and more economical to do so. Recent surveys indicate that consumers are not comfortable with these practices, especially when the data is collected or sold without their consent. The resulting conflict of interest demands a solution. In this paper, a frame ...
- 6** Balancing internet marketing needs with consumer concerns: a property rights framework 80%

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Innovations in web technologies, data warehousing and data mining enable Internet marketers to collect, process and analyze personal data gathered from web users browsing and online purchase habits on a much greater scale as it is now quicker and more economical to do so. Recent surveys indicate that consumers are not comfortable with these practices, especially when the data is collected or sold without their consent. The resulting conflict of interest demands a solution. In this paper, a frame ...

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**ACM SIGCAS Computers and Society** June 2000

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Innovations in web technologies, data warehousing and data mining enable Internet marketers to collect, process and analyze personal data gathered from web users browsing and online purchase habits on a much greater scale as it is now quicker and more economical to do so. Recent surveys indicate that consumers are not comfortable with these practices, especially when the data is collected or sold without their consent. The resulting conflict of interest demands a solution. In this paper, a frame ...

## 8 Developing and integrating enterprise components and services: A goal-driven approach to enterprise component identification and specification 80%



Keith Levi , Ali Arsanjani

**Communications of the ACM** October 2002

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Mapping a business architecture to a component-based software architecture.

## 9 Selectivity estimation using probabilistic models 80%



Lise Getoor , Benjamin Taskar , Daphne Koller

**ACM SIGMOD Record , Proceedings of the 2001 ACM SIGMOD international conference on Management of data** May 2001

Volume 30 Issue 2

Estimating the result size of complex queries that involve selection on multiple attributes and the join of several relations is a difficult but fundamental task in database query processing. It arises in cost-based query optimization, query profiling, and approximate query answering. In this paper, we show how probabilistic graphical models can be effectively used for this task as an accurate and compact approximation of the joint frequency distribution of multiple attributes across multiple ...

## 10 Manhem auctions 80%



Patrick G. McKeown , Richard T. Watson

**Communications of the AIS** June 1999

## 11 The role of trust and assurance services in electronic channels: an exploratory study 80%



Anna Nöteberg , Ellen Christiaanse , Philip Wallage

**Proceeding of the 20th international conference on Information Systems** January 1999

## 12 Accepted Posters: End-user debugging for e-commerce 77%



Henry Lieberman , Earl Wagner

**Proceedings of the 2003 international conference on Intelligent user interfaces** January 2003

One of the biggest unaddressed challenges for the digital economy is what to do when electronic transactions go wrong. Consumers are frustrated by interminable phone menus, and long delays to problem resolution. Businesses are frustrated by the high cost of providing quality customer service. We believe that many simple problems, such as mistyped numbers or lost orders, could be easily diagnosed if users were supplied with end-user debugging tools, analogous to tools for software debugging. These ...

## 13 Privacy online 77%



Herman T. Tavani

**ACM SIGCAS Computers and Society** December 1999

Volume 29 Issue 4

## 14 From the Editors 77%

**ACM SIGMIS Database** August 2002

Volume 33 Issue 3

Welcome to the third issue of volume 33. As you will notice, this issue marks the first that no longer lists departmental editors. We have discovered that the departments themselves did not seem to keep pace with changes in research streams. We have been receiving submissions that did not fall well under any department. This made the role of departments and departmental editors rather unclear. As a result, we no longer have specific departments. Instead, we have editorial board members who assum ...

## 15 Gender differences in perceptions of web-based shopping 77%



Craig Van Slyke , Christie L. Comunale , France Belanger

**Communications of the ACM** August 2002

Volume 45 Issue 8

Women have yet to welcome Web-based shopping as readily as men. A primary factor for this state is how men and women view

shopping. Understanding those differences will help vendors address this vital pool of consumers.

#### 16 Computer security: Security status display and browser interframe communication

77%



Larry A. Dunning , Sub Ramakrishnan

**Proceedings of the 17th symposium on Proceedings of the 2002 ACM symposium on applied computing** March 2002

We argue that current WWW protocols are anticompetitive and favor larger WWW retailers and service providers. Consumer confidence has been recognized as an impediment to the development of smaller WWW based businesses and the growth of online transactions. Consumers are understandably concerned about using their credit card number to make WWW purchases. Our assertion is that the development of standards which would allow payment providers to interface with vendors and consumers to interface with ...

#### 17 Making joining easy: case of an entertainment club website

77%



Dena Fletcher , Annette Brookman

**Case studies of the CHI2002/AIGA Experience Design FORUM** April 2002

The goal of this project was to design a site that would make the online process of joining the Columbia House Music or DVD club faster and easier. Faced with low conversion rates from online advertising, our challenge was to quickly solve the main problems with the existing join process, which were identified through user testing and site data logs. In response we designed a separate mini-site that reduced the entire process to 3 steps (and as many pages). The Club-based ecommerce experience is ...

#### 18 Article: Invitation to a public debate on ethical computer use

77%



Sue Conger , Karen D. Loch

**ACM SIGMIS Database** December 2001

Volume 32 Issue 1

To obtain ethically defensible behavior in a particular situation, or context, one must first define what is considered ethically defensible in that context. Without contextual norms, people assume no norms and are then (mis)guided solely by their own experience. According to Integrated Social Contracts Theory, typical contexts include individual-only situations and situations in which the individual is a member of professional, business and social organizations. Norm development is a complex pr ...

#### 19 Research contributions: The impact of culture and gender on web sites: an empirical study

77%



Steven John Simon

**ACM SIGMIS Database** December 2001

Volume 32 Issue 1

The growth of electronic commerce, in particular business-to-consumer, has been explosive during the last few years. Until recently, the Web community has been a male dominated western-oriented society, with the design of Web sites reflecting that homogenous audience. Using an adapted version of Hofstede's dimensions as a means of differentiation, this study explores the perception and satisfaction levels of one hundred and sixty subjects on four web sites. Analysis indicates that perception and ...

#### 20 Shopping.com: when e-commerce isn't a bargain



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Steven Alter

**Communications of the AIS** November 1999

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 Prev Page   1   2   3   Next Page

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Results 21 - 40 of 43 short listing

 **Prev**  
**Page** 1 2 3  **Next**  
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- 21** What makes Web sites credible?: a report on a large quantitative study 77%  
 B. J. Fogg , Jonathan Marshall , Othman Laraki , Alex Osipovich , Chris Varma , Nicholas Fang , Jyoti Paul , Akshay Rangnekar , John Shon , Preeti Swani , Marissa Treinen  
**Proceedings of the SIGCHI conference on Human factors in computing systems** March 2001  
The credibility of web sites is becoming an increasingly important area to understand. To expand knowledge in this domain, we conducted an online study that investigated how different elements of Web sites affect people's perception of credibility. Over 1400 people participated in this study, both from the U.S. and Europe, evaluating 51 different Web site elements. The data showed which elements boost and which elements hurt perceptions of Web credibility. Through analysis we found these el ...
- 22** Software security and privacy risks in mobile e-commerce 77%  
 Anup K. Ghosh , Tara M. Swaminatha  
**Communications of the ACM** February 2001  
Volume 44 Issue 2
- 23** News Track 77%  
 Robert Fox  
**Communications of the ACM** February 2001  
Volume 44 Issue 2
- 24** Web channels in e-commerce 77%  
 Abhijit Chaudhury , Debasish Mallick , H. Raghav Rao  
**Communications of the ACM** January 2001  
Volume 44 Issue 1
- 25** Usability services at the University of Maryland: who, what and how 77%  
 Gina M. Jones  
**Proceedings of the 28th annual ACM SIGUCCS conference on User services: Building the future** October 2000
- 26** A case study of representational activity at a customer-centered business 77%  
 Nick V. Flor , Paul P. Maglio  
**Proceedings of the eighteenth international conference on Information systems** December 1997
- 27** Using a starfield visualization for analyzing product performance of online stores 77%  
 Juhnyoung Lee , Mark Podlaseck  
**Proceedings of the 2nd ACM conference on Electronic commerce** October 2000
- 28** Business: The 8th layer: Shoring up security—an imperfect art 77%

-  Kate Gerwig  
**netWorker** June 2000  
Volume 4 Issue 2
- 29** Assurance protocols and small Web retailers 77%  
 G. E. Lyon  
**Proceedings of the 2000 ACM symposium on Applied computing 2000** March 2000
- 30** Privacy in e-commerce: examining user scenarios and privacy preferences 77%  
 Mark S. Ackerman , Lorrie Faith Cranor , Joseph Reagle  
**Proceedings of the first ACM conference on Electronic commerce** November 1999
- 31** From Washington: a patchwork of legislation and regulation 77%  
 Neil Munro  
**Communications of the ACM** April 2000  
Volume 43 Issue 4
- 32** Predictors of online buying behavior 77%  
 Steven Bellman , Gerald L. Lohse , Eric J. Johnson  
**Communications of the ACM** December 1999  
Volume 42 Issue 12
- 33** User population and user contributions to virtual publics: a systems model 77%  
 Quentin Jones , Sheizaf Rafaeli  
**Proceedings of the international ACM SIGGROUP conference on Supporting group work** November 1999  
This paper provides a comprehensive review of empirical research into user contributions to computer-mediated discourse in public cyberspaces, referred to here as virtual publics. This review is used to build a systems model of such discourse. The major components of the model are i) critical mass, ii) social loafing, and iii) the collective impact of individual cognitive constraints on the processing of group messages. By drawing these three components into a single model it becomes possible ...
- 34** Musical content-based retrieval: an overview of the Melodiscov approach and system 77%  
 Pierre-Yves Rolland , Gailius Raškinis , Jean-Gabriel Ganascia  
**Proceedings of the seventh ACM international conference on Multimedia (Part 1)** October 1999
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 **Communications of the ACM** July 1999  
Volume 42 Issue 7
- 36** Building consumer trust online 77%  
 Donna L. Hoffman , Thomas P. Novak , Marcos Peralta  
**Communications of the ACM** April 1999  
Volume 42 Issue 4
- 37** The platform for privacy preferences 77%  
 Joseph Reagle , Lorrie Faith Cranor  
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Results 21 - 40 of 43    short listing

◀  
Prev  
Page

1 2 3

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Next  
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